

**COURT OF THE LOK PAL (OMBUDSMAN),
ELECTRICITY, PUNJAB,
PLOT NO. A-2, INDUSTRIAL AREA, PHASE-1,
S.A.S. NAGAR (MOHALI).**

**(Application under Regulation 3.26 of PSERC (Forum and Ombudsman)
(1st Amendment) Regulations, 2020 for non-implementation of order dated
21.09.2023 in Appeal No. A-22/2023).**

**APPLICATION No. 02/2025
Proceedings Dated: 28.04.2025**

In the Matter of:

Smt. Manjeet Kaur,
C/o Maa Baglamukhi Dham,
Singla Enclave, Pakhowal Road, Ludhiana.
Contract Account Number:U41ZD410088M (DS)
... Applicant

Versus

Addl. Superintending Engineer,
DS Suburban Division, PSPCL,
Lalton Kalan, Ludhiana.
...Respondent

Present For:

Applicant: Sh. Manpreet Singh,
Applicant's Representative.

Respondent : Er. Maninder Kumar,
Additional Superintending Engineer,
DS Suburban Division, PSPCL,
Lalton Kalan, Ludhiana.

The order dated 21.09.2023 of this Court in Appeal No. A-22 of 2023 was required to be implemented by the Addl. SE/DS Suburban Division, PSPCL, Lalton Kalan, Ludhiana (Respondent) within 21 days of receipt of this order as per Regulation 3.26 of PSERC (Forum and

Ombudsman) (1st Amendment) Regulations, 2020. The Applicant has filed an application under Regulation 3.26 in this Court on 16.04.2025 that the decision had not been fully implemented by the Respondent till date and proceedings be initiated against the Respondent. The application was sent to the Respondent with a request to intimate the current status of implementation of decision dated 21.09.2023 of this Court under intimation to the Applicant vide letter nos. 232-33/OEP/CO-02/2025 dated 16.04.2025. Thereafter, a hearing was fixed in this Court for 28.04.2025 and intimation to this effect was sent to both the parties vide letter nos. 236-37/OEP/CO-02/2025 dated 17.04.2025.

Today, during hearing, the Applicant's Representative submitted that this Court vide its order dated 21.09.2023, while upholding the decision of the Corporate Forum, Ludhiana had categorically directed the Chief Engineer, DS Central Zone, Ludhiana to investigate the matter of non-billing for such a long duration & to initiate action against the delinquent officers/officials responsible for recurring revenue loss to PSPCL as well as causing undue harassment to the Appellant. This Court directed the Respondent to inform this Court about the action against the delinquent officers/officials in this case. The Respondent requested this Court to allow him time. As such, time is granted.

The next date of hearing is fixed for **06.05.2025 at 12.30 PM.**

Both the parties are directed to be present on the next date of hearing.

April 28, 2025
S.A.S. Nagar (Mohali)

(ANJULI CHANDRA)
Lokpal (Ombudsman)
Electricity, Punjab.

